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News Release

For Immediate Release: January 11, 2019

Most City of Durham Offices Closed for Martin Luther King, Jr. Day

Residents Asked to Note Changes in City-Provided Services

DURHAM, N.C. – Most City of Durham offices, including City Hall and all non-emergency City operations, will be closed on Monday, January 21 in observance of Martin Luther King, Jr. Day.

Police, fire and rescue services for life-threatening or in-progress emergencies may be reached by calling 911. Nonemergency problems or concerns may be directed to (919) 560-4600. Residents are asked to make note of the following changes in other City-provided services and programs.

Solid Waste, Recycling, Yard Waste, and Bulky Service Curbside Collections

The <u>Solid Waste Management Department</u> will be closed on January 21. The revised collection schedule for all curbside services reflects a one-day delay in garbage, recycling, yard waste, and bulky services collections for all customers as follows:

- Monday customers will receive collections on Tuesday, January 22.
- Tuesday customers will receive collections on Wednesday, January 23.
- Wednesday customers will receive collections on Thursday, January 24.
- Thursday customers will receive collections on Friday, January 25.
- Friday customers (yard waste and bulky services only) will receive collections on Monday, January 28.

The <u>Waste Disposal & Recycling Center</u>, <u>Yard Waste Facility</u>, <u>and the Household Hazardous Waste Center</u> will also be closed January 21. For more information about items accepted for curbside collections as well as how to sign up for collection day alerts and reminders for holiday service changes, visit the <u>department's webpage</u>.

Durham Parks and Recreation

<u>Durham Parks and Recreation</u> will close its administrative office and all recreation centers on January 21. For more information, follow on <u>Facebook</u>, <u>Twitter</u>, <u>Instagram</u>, or call (919) 560-4355.

Water Management

Normal operating hours for the Water Management Department's Water and Sewer Maintenance Division are from 7 a.m. to 3:30 p.m., Monday through Friday. Water main break and sewer overflow calls for service placed afterhours, weekends or on City-recognized holidays should be directed to the department's after-hours emergency phone number at (919) 560-4344, which will dispatch on-call crews. For more information, follow on Facebook or Twitter.

Durham One Call

<u>Durham One Call</u> will be closed on January 21. Residents may submit a service request using the free smartphone app available in the <u>Apple</u> and <u>Google Play</u> stores, complete and submit an <u>online service request</u>, or leave a message at (919) 560-1200. Durham One Call will forward all requests for City services to the appropriate department on the next business day.

GoDurham and GoDurham ACCESS

GoDurham and GoDurham ACCESS will provide Sunday-level service on January 21, but administrative offices will be

closed. To receive the most up-to-date information about GoDurham services, including detours and holiday reminders, call (919) 485-RIDE (7433), download <u>TransLoc Rider</u>, or follow on <u>Twitter</u>. For more information about GoDurham ACCESS, call (919) 560-1551.

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